



Zendesk Shortcuts for Windows

No.	Action	Windows Shortcuts	Section
1	New Ticket	Ctrl + Alt + N	Zendesk Ticket Shortcuts
2	Save or Update as Open	Ctrl + Alt + O	Zendesk Ticket Shortcuts
3	Save or Update as Pending	Ctrl + Alt + P	Zendesk Ticket Shortcuts
4	Save or Update As Solved	Ctrl + Alt + S	Zendesk Ticket Shortcuts
5	Save or Update As Onhold	Ctrl + Alt + D	Zendesk Ticket Shortcuts
6	Move to Next Ticket	Ctrl + Alt + Down Arrow key	Zendesk Ticket Shortcuts
7	Set Comment as Public Reply	Ctrl + Alt + C	Zendesk Ticket Shortcuts
8	Set Comment as Internal Note	Ctrl + Alt + X	Zendesk Ticket Shortcuts
9	Move Up	Up Arrow key	Navigation Shortcuts
10	Move Down	Down Arrow key	Navigation Shortcuts
11	Move Left	Left Arrow key	Navigation Shortcuts
12	Move Right	Right Arrow key	Navigation Shortcuts
13	Select Current Item	Spacebar	Navigation Shortcuts
14	Drill into an item	Enter	Navigation Shortcuts
15	Switch Preview	X	Navigation Shortcuts
16	View	Ctrl + Alt + V	Most used Zendesk Shortcut keys
17	Home	Ctrl + Alt + H	Most used Zendesk Shortcut keys
18	Find or Search	Ctrl + Alt + F	Most used Zendesk Shortcut keys
19	Current Requester	Ctrl + Alt + R	Most used Zendesk Shortcut keys
20	Close Current Tab	Ctrl + Alt + W	Most used Zendesk Shortcut keys

[learn more - https://tutorialtactic.com/keyboard-shortcuts/zendesk-shortcuts/](https://tutorialtactic.com/keyboard-shortcuts/zendesk-shortcuts/)